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| Community Pharmacy England logo |

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| Newsletter18th December 2023 |

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| The voice of community pharmacy (banner) |

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| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

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| In this update: Watch our Pharmacy First service webinar; CPhO writes to community pharmacy; Free clinical examination e-learning and otoscope training. |

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| Pharmacy owners and their teams can now watch the on-demand recording of our 'Pharmacy First: Getting to Know the Service' webinar, originally held last week with over 500 people in attendance.This is the latest in our series of webinars to assist the pharmacy sector in preparing for changes to pharmacy services. This event provided the initial launch information for the Pharmacy First service, outlining the core details and how it will work.The webinar explained the process used to develop the clinical pathways and PGDs, worked through one of the clinical pathways, explored the learning and development requirements, and described the accompanying digital systems that are in development.If you were not able to attend the live event, or just want to re-watch, the recorded version is now available via the link below. |

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| [**Watch the webinar recording**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=f5a4066260&e=d19e9fd41c)  |

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| Chief Pharmaceutical Officer writes to sector about Pharmacy First serviceThe Chief Pharmaceutical Officer (CPhO) for England, David Webb, has written to the community pharmacy sector about the Pharmacy First service in an end of year letter.Whilst thanking pharmacy colleagues for making a “valuable contribution” to the NHS this year, the CPhO notes that the agreement of the national Pharmacy First service marks a “pivotal moment” for community pharmacy. Along with this letter, Mr Webb has also released a video clip with a message to community pharmacy professionals.The letter follows on from Mr Webb's appearance at our 'Pharmacy First: Getting to know the service' webinar last week.[Read the CPhO's letter and watch his video message](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=868d993226&e=d19e9fd41c) |

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| Free clinical examination training plus otoscope training webinarWith just over six weeks until the Pharmacy First service is due to start (on 31st January 2024); we're reminding community pharmacists that you can access NHS England funded [Community Pharmacy Clinical Examination Skills training](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=aa59d1ba1d&e=d19e9fd41c), which may be particularly helpful for supporting the delivery of this service.The training (by CliniSkillsTM) includes e-learning, intended to supplement existing knowledge and skills to deal with a variety of presenting symptoms and to support the provision or expansion of pharmacy services.CliniSkillsTMis also holding a webinar on 18th January 2024, 6-7.30pm on otoscope training, which will be of benefit to pharmacists when providing the acute otitis media clinical pathway of the Pharmacy First service.[Find out more](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=cac7d50c5b&e=d19e9fd41c) |

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| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.ukCopyright © 2023 Community Pharmacy England, All rights reserved.You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

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