

Chairman:

Ashley Littlewood-Miller

**Boots** 

190-196 High Street

Poole BH15 1SW

Tel: 073 4203 1639

e-mail: ashley.littlewood-miller@boots.co.uk

**Chief Officer:** 

Deborah Crockford, MRPharmS
Sentinel House, Harvest Crescent

Fleet

Hampshire GU51 2UZ Tel: 01252 413778 Fax: 08716 613991

e-mail: deborah.crockford@cpsc.org.uk

## MINUTES OF LPC MEETING

10<sup>th</sup> March 2022 Zoom – Virtual Meeting

## **Present:**

## LPC Members (listed in alphabetical order):

Anilee Shah LPC Member (CCA, Lloyds) Arun Sharma LPC Member (Independent) Ashley Littlewood-Miller LPC Member (CCA, Boots) LPC Member (Independent) Gary Warner Jennifer Ndichu LPC Member (AIMp, Day Lewis) Kate Toms LPC Member (CCA, Lloyds) Karen Alexander LPC Member (CCA, Boots) Peter Woodward LPC Member (CCA Boots) Tim Baker LPC Member (Independent)

Alison Freemantle LPC Professional Services Development Manager Artur Pysz LPC Contractor Development & Support Manager

Deborah Crockford LPC Chief Officer
Skye White LPC Office Manager

22/03/01	Chair's Welcome & Requests for AOB	
	A Littlewood-Miller (Chair) welcomed everyone to the meeting.	
	Items for AOB – NIL	
22/03/02	Declarations of Interest	
	Nil	
	J Ndichu to send A Freemantle a photograph of herself for the CPSC website	JN
22/03/03	Apologies for absence & nominations of proxy votes	
	Davinder Virdee LPC Member (Independent)	

Office: Sentinel House | Harvest Crescent | Fleet | GU51 2UZ

Telephone: 01252 413 778 | Fax: 08716 613 991 | Web: www.cpsc.org.uk



22/03/04	Minutes of the previous meeting on 18th November 2021	
	These were accepted by the committee and signed by Chair, A Littlewood-Miller.	
	A Sharma to send accepted minutes from the November 2021 meeting to S White.	AS
22/03/05	Matters arising from the Minutes and Action Update	
	Governance  • Chair nomination still undecided.	Gov Sub C
	Market Entry     A Selvaratnam to send letters and templates to S White. S White to keep chasing and share with D Crockford and T Baker. A Littlewood-Miller to touch base with A Selvaratnam to check the status of the templates	AS / SW ALM
	<ul> <li>Finance / Remuneration</li> <li>A face-to-face committee meeting, which was agreed at the Nov 2021 meeting for the strategy development day, has been booked for Thursday 19<sup>th</sup> May 2022, 10:00 -16:30. The 15<sup>th</sup> September 2022 CPSC Committee Meeting and AGM will be a face-to-face meeting at the Holiday Inn Winchester. All committee members must be in attendance.</li> </ul>	ALL
	All other matters were either completed actions or covered elsewhere in the agenda.	
22/03/06	Professional Services Update	
	A Freemantle updated the committee on her activities during the previous two months by both written and verbal reports.	
	<ul> <li>Lowlights</li> <li>Receiving Data from NHS England has been difficult.</li> <li>DMS referrals – completion rate is very low, UHS 51%, HHFT 53%, IOW 76%.</li> </ul>	
	<ul> <li>Highlights</li> <li>Negotiated an uplift in remuneration in some services, e.g., Supervised Consumption.</li> <li>Performance of Portsmouth pharmacies for the oral contraception pilot is going really well. Three pharmacies are close to reaching the target indicated for eligibility to the Tier 2 service, once that launches.</li> </ul>	
22/03/07	Contractor Development & Support Update	



	A Pysz updated the committee on his activities during the previous two months by both written and verbal reports.	
	Highlights	
	Highlights     Access to CHIE, more stakeholders using CHIE, much more detail	
	<ul> <li>and updated more regularly.</li> <li>Positive feedback from PCNs regarding the Hypertension Case</li> </ul>	
	Finding Service.	
	GPCPCS Rollout – 75 surgeries are live and more are imminent.	
	Lowlights	
	Lack of capacity in community pharmacy for providing new	
	services.	
	<ul> <li>Difficulty getting information required for sharing LPC messages in</li> </ul>	
22/03/08	the large multiples.	
22/03/08	Chief Officer's Report	
	D Crockford updated the committee on her activities during the previous	
	two months.	
	Lowlights	
	Production of Frimley training booklet for reception staff regarding	
	the signposting of patients to community pharmacy for minor	
	ailments – no mention of CPCS.	
	The Local Enhanced Service for acceleration of the HCFS has  hear sort out without offective communication with the LBCs.  hear sort out without offective communication with the LBCs.	
	been sent out without effective communication with the LPCs, resulting in several failed applications from PCN leads.	
	A message from the CCG about MDS was sent out on the Isle of	
	Wight without prior LPC consultation. It was misinterpreted by some	
	contractors, which could have been avoided.	
	Highlights	
	Pharmacists have been registering to CHIE. This will be very positive	
	for future service development.	
	We have had great engagement with the Health & Wellbeing	
	Project in HloW. A representative presented at our last CPSC webinar.	
	<ul> <li>Hypertension case finding service has received positive feedback within our system.</li> </ul>	
	William Con System.	
22/03/09	PSNC National meeting of LPC Treasurers	
	D Crockford attended the meeting and S White viewed the recorded	
	version of the meeting.	
	The PSNC/LPC accounts template used for the profit and loss statement	
	has been sent to LPC accountant for this year's accounts.	
	It was suggested a risk assessment is set up for all LPCs. P Woodward to	PW
	create/update the CPSC risk register.	
	All other templates suggested are already in place.	
L	1 00	

<u>M</u>	<ul> <li>NHS Digital – have a replacement for all the current booking and referrals systems in the country. The booking system is required for services but there still needs to have the ability for people to walk in.</li> <li>Research has been completed on the acceptability of pharmacist booking systems.</li> <li>Booking a slot guarantees that patients will be seen, pharmacists will be in control of their own booking slots.</li> </ul> Aarket Entry <ul> <li>NIL</li> </ul>	
	<ul> <li>NHS Digital – have a replacement for all the current booking and referrals systems in the country. The booking system is required for services but there still needs to have the ability for people to walk in.</li> <li>Research has been completed on the acceptability of pharmacist booking systems.</li> <li>Booking a slot guarantees that patients will be seen, pharmacists</li> </ul>	
	<ul> <li>SNC Update</li> <li>Negotiations are moving at pace.</li> <li>Service PQS – better place, more than 3.5 months to complete</li> </ul>	
m	all committee members broke into their sub-committee groups for a 20-ninute discussion  PC Reports	
е	closed meeting of only CPSC committee members was had to discuss mployed staff members' remuneration.  ubcommittee Meetings	
	noving forward.  udget Discussion	
al 20	Woodward presented and shared the revised expense policy. The ommittee have requested P Woodward and K Toms to review the daily Illowance and travel rate and present it to the committee at the May 022 meeting.  was suggested a 6 monthly review of the expense policy be carried out	PW KT
22/03/11 <b>LF</b>	PC Expense Policy	
gı	uidance and expectation, it is not contractual.  ne committee voted unanimously to adopt the changes.	
D	Committee Member Standards  Crockford circulated the staff handbook and highlighted the sections nat would be referred to in the appendix. The staff handbook is only a	
fe	Many LPCs have moved to an electronic accounting system. S White eels the current system is working well. An upgrade will be needed if VAT needed to be included or claimed on invoices.	



22/03/18	Meeting Close	
	NIL	
22/03/17	AOB	
	A Shah presented her pledge to all committee members. It was agreed to include some of it in the strategy. A Shah to work with D Crockford.	AS / DC
22/03/16	LPC pledge as part of the RPS Inclusion & Wellbeing pledge	
	All committee members to keep a look out for a CCA representative.	ALL
	D Crockford to contact CCA regarding a representative.	DC
	A Sharma and K Toms were against reducing the committee size. They felt the more people, the more opinions, representative and proportional.	
	T Baker was not against a reduction in committee size as long as the proportions were right.	
	An alternative option is for the committee to reduce in size to a committee of 10. That would be 5xCCA, 4xIND, 1xAIM. A committee of 9 would be made up of 5xCCA, 3XIND, 1XAIM.	
	It has been over 3 months since the vacancy became available, therefore CPSC can now nominate an appropriate candidate.	
	CCA currently do not have a representative to put forward.	
	CPSC has one CCA space unfilled on the committee.	
22/03/15	LPC Committee Size	
	<ul> <li>P Woodward circulated his report to the committee. The account balance is £232,675.34 which is just above the budget due to expenditure 9% below budget. The prediction is the finances will be on track to budget for year-end.</li> <li>Reminder to all members that expenses for 2021/2022 must be submitted by 31st May 2022.</li> </ul>	ALL
	<ul> <li>Governance</li> <li>Chair to be advised in due course.</li> <li>D Crockford to send an email to members chasing a nomination.</li> </ul> Finance / Remuneration	Gov Sub
	<ul> <li>Contract renewals have been received for Southampton and Portsmouth. Still waiting on the IoW.</li> <li>Southampton minor ailments - anticipating an increase in remuneration.</li> </ul>	



The meeting closed at 14:05	
Future LPC Meeting dates and venues for 2021/2022:	
<ul> <li>19th May 2022 – Langstone Quays – Hayling Island</li> <li>14th July 2022 – Virtual Meeting</li> <li>15 Sep 2022 – Holiday Inn Winchester – incorporating AGM</li> <li>17 Nov 2022 – Virtual Meeting</li> </ul>	