



Daily Update

Monday 9th November 2020

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: electronic flu notifications rollout for EMIS; MYS browser access issue resolved; more Terms of Service explainer articles.

Electronic flu notifications rolling out for EMIS GP practices this month

Most community pharmacy contractors in England will be able to send electronic notifications of a flu vaccination to the patient's general practice within the next few weeks.

Electronic notifications are sent automatically from pharmacies which use the Sonar Informatics and PharmOutcomes systems and they are received by GP practices as a workflow task. Some GP systems can receive structured information, which means details can be added directly to a patient's record, without the information having to be manually transcribed.

These electronic notifications are currently available for the urgent supply of medicines made as part of the [Community Pharmacist Consultation Service \(CPCS\)](#) and pharmacy administered flu vaccinations.

GP practices using TPP SystemOne can receive notifications for both services, whilst GP practices using EMIS Web can receive urgent supply notifications with notifications for flu vaccinations being enabled during October and November 2020.

[Learn more here](#)

Resolved MYS browser access issue

The NHS Business Services Authority (NHSBSA) has now resolved the issue that some pharmacy contractors were reporting when trying to access the Manage Your Service (MYS) portal. Normal service has now been resumed for all internet browsers, including Google Chrome (version 84 or newer), Microsoft Edge and Internet Explorer.

New NHS Pharmacy Regulations: Explainer articles

Last month new NHS regulations were laid to introduce changes to the Terms of Service for pharmacy contractors. The main changes were listed in a [summary news article](#). However, PSNC's new regs explainer series now aims to provide more detail on each of the new requirements. The following articles have been published in recent days.

Regs explainer (#10): Commencement notices and contractors entering administration

Notice of commencements to NHSE&I must now be given no fewer than 30 days in advance, unless a shorter period of notice has been agreed in advance. Also, if a contractor goes into administration, they must notify NHSE&I.

[Learn more about these requirements](#)

Regs explainer (#11): NHSE&I inspections and access to electronic information

Pharmacy contractors must now, on request, send to NHSE&I any information in electronic form which they would have access to when undertaking a contract monitoring visit and consequently, completion of the Community Pharmacy Assurance Framework (CPAF) becomes part of the terms of service.

[Learn more about giving NHSE&I access to information](#)

Regs explainer (#12): Facilitating remote access to pharmacy services

Contractors must facilitate remote access to their services to a reasonable extent, where patients wish to access these services in that way.

[Learn more about facilitating remote access](#)

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14 Hosier Lane, London, EC1A 9LQ
Tel: 0203 1220 810 | Email: info@psnc.org.uk