



Pharmacies across Hampshire & Isle of Wight - important messages to share with your teams this week and any necessary actions.

If you want to read any story in more detail, just click the link to go to the news article. Or for all articles visit: <https://www.cpsc.org.uk/news/latest-cpsc-news>

1. **ACTION: Annual Complaints Report**

The annual complaints report is a mandatory contractual requirement – it needs to be completed as soon as possible if you haven't already done so.

<https://cpsc.org.uk/news/latest-cpsc-news/annual-complaints-report-202425-1>

2. **ACTION: Community Pharmacy Technician Apprenticeship Programme 2026**

Funded places available, application window closes on Monday 18th May.

<https://cpsc.org.uk/news/latest-cpsc-news/funding-opportunity-community-pharmacy-technician-apprenticeship-programme-2026>

3. **INFORMATION: Data Security and Protection Toolkit**

A mandatory requirement for ALL pharmacies. The toolkit must be completed by 30th June. CPE have resources available to support completion. <https://cpsc.org.uk/news/latest-cpsc-news/data-security-and-protection-toolkit-1>

4. **INFORMATION: 2026 Foundation Trainee Pharmacist Programme (FTPP)**

Designated Supervisors must register by Monday 15th June midday. (summer trainee cohort). If a supervisor misses this deadline their trainee(s) will be deferred to the autumn start date.

<https://cpsc.org.uk/news/latest-cpsc-news/2026-foundation-trainee-pharmacist-programme-ftpp>

5. **INFORMATION: Late May Bank Holiday Posters**

Please print and display the relevant information to signpost patients to their nearest available pharmacy. <https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-provision-late-may-bank-holidays>

6. **INFORMATION: Showcasing Pharmacy Technician Careers Event**

NHS England South East Pharmacy Team is hosting a virtual event to highlight career development, retention, leadership and training pathways, and widening participation.

<https://cpsc.org.uk/news/latest-cpsc-news/showcasing-pharmacy-technician-careers>

7. **INFORMATION: CPPE Contraception Initiation Workshop - Basingstoke**

Sunday 5th July 10am – 12 noon, Basingstoke. If you've yet to do any initiation consultations or still feel hesitant in doing them, this workshop is for you. Book now.

<https://cpsc.org.uk/news/latest-cpsc-news/contraception-initiation-local-cppe-workshop>

8. **INFORMATION: HIOW ICB Medicines Optimisation Bulletin**

The latest bulletin from Hampshire and Isle of Wight NHS with recent local and NICE guidance.

<https://cpsc.org.uk/news/latest-cpsc-news/latest-issue-hampshire-iow-medicines-optimisation-bulletin-53>

9. HAVE YOUR SAY: H&IOW Urgent Care Survey

Hampshire & Isle of Wight ICB is reviewing its Integrated Urgent Care (IUC) contracts as existing agreements come up for renewal in 2028. Help shape how they will look in the future.

<https://cpsc.org.uk/news/latest-cpsc-news/have-your-say-hampshire-isle-wight-integrated-urgent-care-iuc>

10. HAVE YOUR SAY: The Public Health role of the community pharmacy workforce in the UK

Complete the survey that is exploring the public health role of the community pharmacy workforce in the UK.

<https://cpsc.org.uk/news/latest-cpsc-news/share-your-opinions-about-public-health-role-community-pharmacy-workforce-uk>

11. TRAINING: CPPE Respiratory Clinical Assessment Skills Workshop

7th June in Portsmouth. The workshop, for pharmacists and trainee pharmacists, will introduce attendees to essential clinical history taking and examination skills relating to respiratory symptoms.

<https://cpsc.org.uk/news/latest-cpsc-news/cppe-respiratory-clinical-assessment-skills>

12. TRAINING: Hampshire & Isle of Wight Community Pharmacy Webinar on Antidepressants

This is a two part webinar supporting delivery of the New Medicines Service. First part Tuesday 19th May 7pm.

<https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-professionals-clinical-webinars-antidepressants>

13. TRAINING: This month's Staff Training from Virtual Outcomes

This 15 minute module focuses on advice and self care of Corns, Calluses, Ingrown Toenails and Verrucae.

<https://cpsc.org.uk/news/latest-cpsc-news/latest-virtual-outcomes-staff-training-module>



14. REMINDER: Stay up to date

Follow us on X ([@CPSSouthCentral](https://twitter.com/CPSSouthCentral)) / X ([twitter.com](https://twitter.com/CPSSouthCentral)) and/ or sign up for text reminders from us here: <https://cpsc.org.uk/news/cpsc-text-reminder-service>

15. REMINDER: Sign up CHIE, the Hampshire & IoW Shared Care Record

For access to the Hampshire Patient Shared Care Records (known as CHIE), please make sure you have signed up. Open to both employed pharmacists and locums. CHIE can be used instead of National Care Records to see patient records.

<https://cpsc.org.uk/news/latest-cpsc-news/access-chie-care-and-health-information-exchange-hampshire-and-isle-wight-shared-care-record-1>