



If you are part of a pharmacy group or multiple, please liaise with your company managers and/or head office.

Subject	Requirement	Deadline	Action and links	Tick when completed
New Medicine Service (NMS)	Pharmacy Income	Now	Changes to how claim for NMS from 1 st April. Make sure to claim for intervention and follow up (when completed). Information here	
End of Month Claiming	Pharmacy Income	5 th August	Make sure you claim your locally commissioned services and advanced services.	
Vaccine Hesitancy Webinar	Information & Support	5 th August	To support pharmacy staff with vaccine hesitancy during the winter. Information here	
Vaccination Services	Pharmacy Income	11 th August	Register to use the National Booking System (NBS) for patient bookings if not already registered. <u>Information here</u>	
Winter Bank Holiday Opening	Information & Support	16 th August	Applications open for the local enhanced service for winter bank holidays (Xmas and New year). Required areas listed here	
Vaccination Services	Pharmacy Income	18 th August	The National Booking Service (NBS) opens for all participating pharmacies to upload appointments.	
Vaccination Services	Pharmacy Income	From 7 th August	Select a Clinical system IT provider for vaccination services. Information here	
Children's Flu Vaccination Service	Pharmacy Income	1 st - 31 st August	Register on MYS to be able to provide this service from 1 st October. You need to register to receive the vaccine.	
Pharmacy Quality Scheme	Pharmacy Income	31 st August	Deadline to have signed up to deliver the Pharmacy First Service and the Pharmacy Contraception service to meet the Gateway criterion of the 2025/26 PQS.	
Pharmacy First	Pharmacy Income	August	The activity threshold of clinical pathway consultations is 30 per month for August . This means you need to provide a minimum of 30 consultations that pass the gateway point to be eligible for the £1,000 monthly payment (or 20+ for £500) Action: • Ensure pharmacy team members are aware of gateway criteria and discuss actions that can support the team to reach the target.	
Online NHS Profile Update	Contractual	Quarterly by 30th September	MUST DO Make sure you have updated your NHS profile with Flu and Covid vaccination services as appropriate. Remember to add any new services you may now provide. Make sure you verify ALL 5 sections. Profile Manager	
Pharmacy NHS mailbox	Information & Support	Now	Make sure at least 2 staff have linked NHS emails to your pharmacy shared NHS Mailbox. How to information here.	
PharmOutcomes Access	Information & Support	Now	Check that pharmacy staff have access to PharmOutcomes during all opening times, especially when locums are on duty; set-up additional accounts if needed. Instructions can be found here. Ensure PharmOutcomes is checked regularly throughout the day and action any referrals received.	

Regular Tasks

The following tasks need to be completed on a daily / monthly basis:

Subject	Requirement	Deadline	Action and links	Tick when completed
Check NHS Shared Mailbox	Pharmacy Business	Twice a day (minimum)	NHSE&I and CPHIOW regularly send important communications to your NHS Shared Mailbox. Please ensure sufficient staff have access your Mailbox and that it is checked at least twice a day.	
Online Profile Update using NHS Profile Manager	Contractual	Quarterly	Using the NHS Profile Manager, ensure your Directory of Services (DoS) and NHS website pharmacy profiles are up to date. This needs to be verified each quarter. Remember to update your profile if you have to temporarily close the pharmacy during its normal hours.	
Local Services	Pharmacy Income	By the 5 th of each month	Please claim all your locally commissioned services.	
Virtual Outcomes	Workforce Training	Ongoing	Available free of charge to all community pharmacy staff. Access here. Latest modules: Skin Rashes part 3 ABPM Pharmacy Contract 25/26 PQS part 1 PQS part 2	
LPC Mailing List	Pharmacy Mailing List	Ongoing	Encourage locums to join the LPC mailing list to ensure they are up to date with changes. Visit LPC website for sign up.	

If you require support from CPHIOW please contact us:

Alison Freemantle (Joint Chief Officer)

Alison.Freemantle@cpsc.org.uk

Artur.Pysz (Joint Chief Officer)

Artur.Pysz@cpsc.org.uk

Tel: 07394 563189

Tel: 07394 563188

Follow us on X
Visit our website

@CPSouthCentral
www.cpsc.org.uk

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