



Pharmacies across Hampshire & Isle of Wight - important messages to share with your teams this week and any necessary actions.

If you want to read any story in more detail, just click the link to go to the news article. Or for all articles visit: <https://www.cpsc.org.uk/news/latest-cpsc-news>

1. ACTION: Data Security & Protection Toolkit

The latest Data Security and Protection Toolkit used to make a pharmacy's information governance (IG) declaration to NHS England must be completed by ALL PHARMACIES by **30th June 2025**. <https://cpsc.org.uk/news/latest-cpsc-news/data-security-protection-dsp-toolkit>

2. ACTION: Annual Complaints Report 24/25

The annual complaints report is a mandatory contractual requirement – it needs to be completed as soon as possible if you haven't already done so. <https://cpsc.org.uk/news/latest-cpsc-news/annual-complaints-report-202425>

3. INFORMATION: Bank Holiday Posters

Please print and display the relevant information to signpost patients to their nearest available pharmacy on bank holiday Monday. <https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-provision-first-may-bank-holiday>

4. INFORMATION: Deadline Tracker for May

The latest community pharmacy tracker - a list of activities, tasks and workloads needing to be completed, whilst also providing a reminder of imminent deadlines coming up. <https://cpsc.org.uk/news/latest-cpsc-news/deadline-tracker-may-1>

5. INFORMATION: Claiming for the New Medicine Service

pharmacies are reminded of the changes to the service's payment structure that came into effect on 1st April. <https://cpsc.org.uk/news/latest-cpsc-news/new-medicine-service-claiming-changes>

6. INFORMATION: PQS Aspiration Payment Claiming

Pharmacies can now claim for the aspiration payment for the Pharmacy Quality Scheme (PQS) MYS portal. The claim window is open until 16th May. <https://cpsc.org.uk/news/latest-cpsc-news/pqs-aspiration-payment>

7. INFORMATION: Norovirus

Key messages for patients while Norovirus rates remain very high and the NHS is continuing to see the impact on local hospitals as well as care and nursing homes. <https://cpsc.org.uk/news/latest-cpsc-news/dealing-norovirus>

8. INFORMATION: Help Us Help You Campaigns

The toolkit provides a summary of the latest campaigns and links to resources available to download from the Campaign Resource Centre. <https://cpsc.org.uk/news/latest-cpsc-news/help-us-help-you-public-health-campaigns>

- 9. INFORMATION: Pharmacy Contraception Service – Places Left**
Initiating Contraception Workshop on Sunday 11th May, Whiteley Fareham at 10.30am. This workshop would be ideal for those not yet confident when initiating oral contraception.
<https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-contraception-service-workshop>
- 10. INFORMATION: CPPE Pharmacy Technician Impact Group**
CPPE Pharmacy technician impact groups are a series of small group sessions for pharmacy technicians who would like to develop their skills and confidence further.
<https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-technician-impact-group>
- 11. INFORMATION: HIOW ICB Medicines Optimisation Bulletin**
The latest bulletin from Hampshire and Isle of Wight NHS with recent local and NICE guidance.
<https://cpsc.org.uk/news/latest-cpsc-news/latest-issue-hampshire-iow-medicines-optimisation-bulletin-42>
- 12. INFORMATION: Medicines Supply Notices**
Further supply notices have been issued this week, please make sure you are aware.
<https://cpsc.org.uk/news/latest-cpsc-news/medicines-supply-notifications-31>
- 13. REMINDER: Stay up to date**
Follow us on X ([@CPSC \(@CPSouthCentral\)](https://twitter.com/CPSC_SouthCentral) / [X \(twitter.com\)](https://twitter.com/CPSC_SouthCentral)) and/ or sign up for text reminders from us here: <https://cpsc.org.uk/news/cpsc-text-reminder-service>
- 14. REMINDER: Sign up CHIE, the Hampshire & IoW Shared Care Record**
For access to the Hampshire Patient Shared Care Records (known as CHIE), please make sure you have signed up. Open to both employed pharmacists and locums. CHIE can be used instead of National Care Records to see patient records. <https://cpsc.org.uk/news/latest-cpsc-news/access-chie-care-and-health-information-exchange-hampshire-and-isle-wight-shared-care-record-1>
- 15. ROUND UP: Quickly scan the most recent pharmacy news summaries each week from GPhC & CPE**
The CPSC home news page on our website has links to each of the newsfeeds from these organisations, meaning it's the most convenient place to quickly look-up and update yourself in a matter of minutes: <https://www.cpsc.org.uk/news>