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| PSNC Newsletter |
| Friday 26th November 2021 |

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|  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector.In this update: SSP issued for Salazopyrin 500mg EN-Tabs; changes to patient satisfaction survey requirements; new PSNC Regional Rep.SSP issued for Salazopyrin 500mg EN-TabsA Serious Shortage Protocol (SSP) has been issued for the supply of Salazopyrin EN-Tabs, and community pharmacy teams are required to implement the new protocol with immediate effect. SSP014 provides that for every Salazopyrin®EN-Tabs 500mg tablet originally prescribed, one**Sulfasalazine 500mg gastro-resistant (GR) tablet** must be supplied. The SSP has been developed in response to a significant ongoing disruption to the supply of Salazopyrin EN-Tabs and is currently due to be in place until **20th December 2021**.[**Learn more about SSP014**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=77f19e57dc&e=d19e9fd41c)Changes to patient satisfaction survey requirements announcedThe requirement that all pharmacy contractors undertake an annual survey of patients using the Community Pharmacy Patient Questionnaire (CPPQ) has been changed. Contractors now have to undertake an annual assessment of patient satisfaction, but they do no need to use the CPPQ.PSNC’s proposals for these changes to the requirements were agreed by NHS England and NHS Improvement (NHSE&I) and the Department of Health and Social Care, and the detail is set out in updated Approved Particulars for the annual patient experience survey.Under the new requirements, contractors must still undertake a survey, but they can now collect feedback on their patients' experience of using the pharmacy's NHS services through a variety of methods, rather than having to use the CPPQ.[**Find out more about the changes**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4b772701f2&e=d19e9fd41c) New PSNC East Midlands and South Yorkshire Regional RepPSNC is pleased to announce that Lindsey Fairbrother, an independent contractor from Derbyshire, has been co-opted as the Regional Representative for the East Midlands and South Yorkshire Region.Lindsey will represent all independent contractors in the region at the PSNC Committee until 31st March 2023, which is the end of the current term for all Regional Representatives. |  |
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| Pharmaceutical Services Negotiating Committee   **Graphical user interface  Description automatically generated** 14 Hosier Lane, London, EC1A 9LQTel: 0203 1220 810 | Email: **info@psnc.org.uk**  |
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