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| Daily Update |
| Tuesday 4th May 2021 |

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|  | This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

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| In today's update: NHSE&I resources promoting access to pharmacy services; updated PNA questionnaire template; free CPCS training. **Promoting access to pharmacy services during the pandemic**As England's COVID-19 pandemic moves into a new phase and Coronavirus infections across the country decline, patients will begin to feel more confident about coming forward for healthcare advice and treatment.To support patients to access the appropriate care as quickly and efficiently as possible, NHS England & NHS Improvement (NHSE&I) has launched a new public-facing campaign on healthcare services. Updated graphics and messaging promoting ways to access pharmacy services during this stage of the pandemic have been published, including reminders on the need to continue to follow social distancing rules.[**Download updated graphics promoting pharmacy services**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=89970b0f69&e=12757307a1)NHSE&I has also indicated it will continue to work with [**Public Health England and NHS.uk**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a0094da69f&e=12757307a1) to make information available to the public on where and how to seek healthcare advice, including the important role of community pharmacy.**Updated PNA questionnaire template**PSNC has updated its template questionnaire to help support the local development of Pharmaceutical Needs Assessments (PNAs).After being delayed due to the pandemic response, PNAs, which help plan the provision of pharmaceutical services in an area, are now up for renewal. Health and Wellbeing Boards (HWBs) will need to consider the current service provision and consult local stakeholders as part of the process.PSNC's PNA template questionnaire is a tool for LPCs to support this process by gathering information on the services offered by their contractors. The use of this template is not mandatory but may prove to be a helpful resource to inform any PNA development discussions with HWBs.[**Access the template PNA pharmacy questionnaire**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=5d0c30220f&e=12757307a1)**Get ready for CPCS referrals from GPs with free workshops**Free workshops from the Royal Pharmaceutical Society (RPS) are providing pharmacists with the opportunity to learn from GPs and advanced clinical practitioners in small interactive groups.  Run in partnership with the Royal College of General Practitioners (RCGP), these workshops will help you gain confidence in identifying red flags, involving patients during decision-making, making clinical assessments and observations, and much more.[**Find out how you can book your free place**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=6cc2850127&e=12757307a1) |

**Keep up-to-date on COVID-19 with our hub page:**[**psnc.org.uk/coronavirus**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b671e78d7a&e=d3dc5e7fbd) |  |

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