

Hampshire & Isle of Wight LPC

SUPPORTING LOCAL COMMUNITY PHARMACY

Chairman:

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MINUTES OF THE MEETING OF THE LOCAL PHARMACEUTICAL COMMITTEE HELD ON 23rd JANUARY, 2014 AT THE HOLIDAY INN, EASTLEIGH

Present:

H & IoW LPC Members (listed in alphabetical order):

Anjella Coote	LPC Member (CCA, Boots)
Debby Crockford	LPC Chair (CCA, Rowlands)
Clare Hoy	LPC Member (CCA, Rowlands)
Mak Johal	LPC Member (Ind)
Karen Maddison	LPC Member (CCA, Boots)
Artur Pysz	LPC Member (CCA, Rowlands)
Arun Sharma	LPC Member (Ind)
Davinder Virdee	LPC Member (Ind)
Peter Woodward	LPC Finance Officer (CCA, Boots)

LPC Associates and Employees

Sarah Billington	LPC Chief Officer
Felicity Mitchell	Communications Lead, Hampshire & IoW LPC

Guests:

Richard Buxton	Boots, Health Development Manager
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Also Present:

Liz Holloway	Minutes Secretary
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14/01/1 Welcome

Debby welcomed all especially Richard Buxton, Health Development Manager from Boots.

14/01/2 Apologies for Absence

Were received from
Zulfikar Kermali, LPC Member (CCA, Sainsburys)
Rob Darracott, LPC Member (CCA)
Tracey Sims, LPC Member (CCA, Superdrug)
Bill Carcary, LPC Member (AIMp, Day Lewis)
Santokh Sangha, LPC Member (Ind)
Gary Warner, LPC Member (Ind)

14/01/3 Declarations of Interest

There were no changes to those already declared.

14/01/4 Minutes of the Last Meeting 20.11.13
Were agreed and signed by the Chairman

14/01/5 Matters Arising from the Minutes and Actions Update
Sarah's Contract

Rob had undertaken to progress the changes to Sarah's contract. This, to Sarah's knowledge has yet to happen. Debby will chase.

EPS2

Patrick Leppard is providing support to contractors in collaboration with the Hampshire CSU (Commissioning Support Unit). Southampton will not be using the CSU to provide CP support, but Lucy Barlow is currently shadowing Patrick and will then help Southampton contractors. The area team commission the support for community pharmacy from the CSU to ensure all CPs get the support they need, when they need it. It is not the role of the CCG to support community pharmacy and Patrick's excellent support is essential for CPs. Surgeries benefit most from deploying the new system, but their staff must be sufficiently well trained. CP problems are

- Sufficient members of staff having smart cards,
- Staff having the right permissions on the smart card
- General resistance to change – which should improve with confidence and experience.

Very important is how practices and pharmacies respond if the Rx is missing – often it is awaiting the doctor's electronic signature. Information has been circulated widely and is available on the LPC website, it was suggested that training at LPG meetings could be beneficial. Important that independents are not marginalised – they should not be expected to go to Winchester (with ID etc) to collect their smartcards – which does not happen with multiples. If a surgery goes live, their local CPs must be ready and go live too. Any further ideas about helping CPs to Sarah.

14/01/6 NHS Englands Community Pharmacy Call to Action

This afternoon, members of the Area Team will be attending for our initial thoughts on the way forward. Meetings such as these are being arranged to obtain ideas from all stakeholders. PSNC supplied their guidance on responding to the questions. We need to have a positive approach and obtain other stakeholders' opinions. The area team will be working on this, but we need to put our thoughts across and make our own response.

Questions for Area Team:

- What are they doing to publicise it?
- Are they holding other meetings in the area?
- Will we see the draft?

1. How can we create a culture where the public in England are aware of and utilise fully the range of services available from their local community pharmacy now and in the future?

- We need to guide other people to say what we've been saying for years
- We should work with other healthcare professionals
- We must be perceived by all as being in the NHS
- We need to be at the top of the list in patients' minds alongside Doctors and Nurses
- We need to educate those attending A & E
- More campaigns like 'Choose Well'

2. How can the way we commission services from community pharmacy maximise the potential for community pharmacy to support patients to get more from their

medicines?

- Commissioning needs to be consistent
- National Service Design – available for use when required
- Nationally agreed services and training requirements with payment by transaction
- Unique locally commissioned services where there is a particular need
- Pilots
- NMS and MURs are both very good services which are of value to patients.

14/01/7 **COPD Screening Project** – Fliss Mitchell

Academic Health Science Network (AHSN) COPD Screening Project – aims to identify undiagnosed COPD patients and improve care.

- Phase 1 will be to identify potential cases and promote 'Stop Smoking'.
- Phase 2 (which is still under discussion and without committed funding) the patient will be registered with a pharmacy for 1 year of support, who will provide medication, NMS structured support and follow up MURs.

Funding for training of staff and Phase 1 is available.

It will be up to CPs to identify potential patients, refer them to GPs, signpost to services (i.e. Stop smoking), most of which will be done by trained MCAs or HLCs. Payment will be £10 per screen. 30 pharmacies will be involved (not Southampton or IoW) and the aim will be to develop a pilot commissioning model for respiratory disease screening. Training will include ½ day + backfill for pharmacists plus sessions for MCAs. Proposed service provision will be April 2014 – March 2015 – total number will be capped at 3,000 (100/pharmacy). There will be clinical support available and all results will be entered using Pharmoutcomes. £50,000 funding is in place.

14/01/8 **Other Updates**

Elections:

5 have been nominated for the 4 independent vacancies

- Arun Sharma, Gary Warner, Davinder Virdee, Keith Seston, David Parker (Church Crookham). Santokh and Mak are not standing, although the latter will remain as LPG lead. All independents will have 1 vote per pharmacy, and can vote for up to 4 candidates. The deadline for voting is 20th February and results will be available 24th February.
- CCA are in the process of appointing their representatives
- We have no response as yet from AIMp

The new committee will be effective from 1st April 2014.

14/01/9 **PSNC Update**

No report.

14/01/10 **LPC Reports**

CO Report – previously circulated.

- Following the publication of the functions of the Pharmaceutical Performers Screening Groups and Performers Lists Decision Panels it became apparent that the only people attending these hearings who currently receive payment are GPs. When a pharmacist is involved a pharmacist must be on the panel.
- The area team had asked for CP to have exposure in the media promoting self-care in the national Winter Pressure campaign, but none was received.
- Although attendances had been confirmed at an HLP event, there was a very poor show. In future, non-attendees will be charged.
- It was agreed that Sarah could accept the role as a Governor of the Treloar Trust, which will require her involvement four days per year.

Finance Officer Report – previously circulated

- There are no problems and Peter reminded all that expenses claims for 2013/14 need to be received by him by 31st March 2104.

Strategy Update

- This has been circulated and everything is covered in the Chief Officers report

Healthwatch

Wish to undertake research asking patients why they are presenting at GP surgeries. They will be asking

- Where else is there to go?
- Is the GP surgery the best place?
- What are the barriers to using other services?

Their request is for maximum of £2,000 – unanimously supported.

Under CtA we are looking for local partners who will present the patient voice.

Diabetic Foot Care

There is a high incidence of debilitating problems in W Hants CCG and they want to initiate a service through pharmacies involving

- Brief advice and signposting
- Scratch cards with key messages re blood levels, smoking, MURs, etc
- No reporting required
- Payment per unit

Cash for training will be available

It was agreed that payment would be acceptable at £3 per card, and reporting back would be via a tear off part of the card being returned in bulk at intervals.

14/01/11 Dementia Training – Clare Kavanagh

Clare is the local area co-ordinator for Test Valley and Eastleigh Dementia Friendly Communities.

This is a growing problem, and in Hampshire 18,500 people have been diagnosed and are receiving treatment, which is expected to double by 2030. Their quality of life, the care provided and their inclusion into community life is either bad or very bad. The top 5 solutions include better understanding, less social stigma, more public awareness. The Network of Dementia Friends is a new initiative by the Alzheimers Society and has government support.

Dementia is diseases of the brain and diagnosis is patchy. It is progressive and 1 in 3 will develop it, 2/3 of whom will be women. It is more a problem with short term memory, those afflicted cannot tolerate busy colourful environments, so it is suggested that waiting areas present a calm ambience with perhaps memorabilia/talking points available. We need to focus on what they can do, consider a second till for those who are slower to pay, limit situations where people can get distressed.

The LPC is dementia friendly with Fliss and Sarah as dementia ambassadors.

LPC Meeting Dates and Venues

Thursday	20 th March 2014	Langstone Hotel, Hayling Island
Thursday	22 nd May 2014	Offices above AR Pharmacy, Totton
Thursday	17 th July 2014	Grand Harbour Hotel, Southampton
Thursday	25 th September 2014	Holiday Inn, Fareham
Thursday	13 th November 2014 (with Dorset LPC)	Dudsbury Hotel & Golf Club, Ferndown BH22 8ST

LPC meetings start at 9.30 (with coffee available from 9am) and aim to finish by 4.30.

