APPENDIX 1a

**Pharmacy Testing Project Flowchart**

1. Room and equipment prepared for testing session
2. Client attends pharmacy requesting testing
3. Staff introduce themselves to client and escort them to the private testing room
4. Pre-test discussion with reference to pre-test leaflet
5. Consent for test, GP letter and pharmacist contacting client if they fail to attend for results gained.
6. Follow-up appointment for results agreed and appointment card given to client
7. Blood spot test performed
8. Sample sent to laboratory
9. Results from laboratory sent to pharmacy by post within 14 days.

**Follow-up appointment**

- **Positive Hepatitis C antibody test**
  - Post test discussion with reference to post test leaflet
  - Letter sent to GP with consent and copy to client
  - Complete documentation pack.
    - Original to be kept at pharmacy with photocopy to be sent to The Hepatitis C Trust by post.
- **Positive Hepatitis B test**
  - Post test discussion with reference to post test leaflet
- **Client fails to attend appointment**
- **Negative tests**
  - Post test discussion

**Hepatitis C PCR Positive**
- Advise retest
  - Final letter to client stating that they can still contact the pharmacy for an appointment but if the result is positive, a letter will have been sent to their GP (if client gave consent)

**Hepatitis C PCR Negative**

**Client fails to contact pharmacy for an appointment**

**Client contacts pharmacy**