

Hampshire & Isle of Wight LPC

SUPPORTING LOCAL COMMUNITY PHARMACY

Chairman:

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MINUTES OF LPC MEETING

24th November, 2016

Chilworth Manor, Southampton

Present:

LPC Members (listed in alphabetical order):

Anjella Coote	LPC Member & Vice Chair (CCA, Boots)
Arun Sharma	LPC Member (Independent)
Ashley Littlewood-Miller	LPC Member (CCA Boots)
Debby Crockford	LPC Member & Chair (CCA, Rowlands)
David Parker	LPC Member (Independent)
Marilyn Stapleton	LPC Member (CCA, Lloyds)
Michael McWhirter	LPC Member (AIMp Day Lewis)
Peter Woodward	LPC Member (CCA Boots)
Roshni Simmonds	LPC Member (CCA, Rowlands) – arrived later
Zulfikar Kermali	LPC Member (CCA Lloyds) – arrived 9.45am
Paul Bennett	LPC Chief Officer
Richard Buxton	LPC Service Development Manager

16/11/01	Chairs Welcome & Requests for AOB Debby welcomed all to the meeting. Item for AOB – Quality Payments	
16/11/02	Declarations of Interest There were none.	
16/11/03	Apologies for absence Gary Warner LPC Member (Independent) Paul Eyles LPC Member (CCA Boots) Jo Addison Office Manager	
16/11/04	Minutes of the previous meeting on 22nd September, 2016 These were approved and signed by Debby Crockford.	
16/11/05	Matters arising from the Minutes and Action Update There were none.	

Chief Officer's Report

Paul asked that the last paragraph on page 2 and first paragraph on page 3 were to be ignored and crossed through.

Update on the DSP & Portsmouth GP Practices - Following visits by the NHSE Wessex team and Portsmouth CCG respectively, practices have been reminded that they must abide by guidelines on redirection of prescriptions. Any GP so involved, must always declare any financial interest in a pharmacy business when consulting with patients. They must not direct patients to any particular pharmacy, which must always be a matter of their own choice.

There has been a particular focus on delivery driver behaviour and what conversations are being had with patients by them at point of delivery. NHSE will respond to any complaints made directly by patients if they arise, but none have yet been received. The committee were asked to forward any evidence of direction to Paul to pass onto NHSE Wessex. Anjella suggested republishing the NHSE/ PSNC "Redirection" materials to all Contractors. These have already been shared with Portsmouth contractors but will be forwarded to all other areas.

PURM – The LPN meeting has now taken place and data has been shared. Of 320 supplies made only 9 were referred from NHS111. NHS 111 engagement has been poor. The CCGs are responsible for NHS111 commissioning and engagement. Anjella questioned the level of contractors involved which seems low at 75%. DSP and those not open at weekends have not been invited to participate so it will not be 100%. Richard to follow up with non-participating contractors over next 2 months and share list of participating pharmacies with committee. There was concern the service should not be over-used as this demonstrates a service failure and so contractors should encourage review of their repeat prescriptions procedures.

Paul shared details of the NUMSAS update. No details have been shared with the LPC at time of the meeting but are expected within the next few days. Need to be prepared for situation that NUMSAS is less attractive than the locally co-commissioned PURM.

Sore Throat Test & Treat Service – This needs further work – certain CCG's have reservations over this and it needs further work by NHS England before it could be considered suitable for roll out. Misreporting by the press has not been helpful. Debby suggested that service could be worked on by new Provider Company; no further action required at the moment.

Diabetes – The committee discussed the Chief Officers proposal and supported it.

Healthy Living Pharmacy – Paul has met with Mike Holden from Pharmacy Complete. Community Pharmacies will receive a pack (produced by Pharmacy Complete). The committee authorised an expenditure of up to the level proposed by the Chief Officer in support of this work. This service is a Hampshire only piece of work as a consequence of the source of funding.

Paul asked the committee what we could do in the other locations and Debby suggested asking HEE for funding. Anjella noted that the Quality Payments would raise the level of interest in HLP. Arun shared his concern

LPC

PB

	<p>over the complexity being added for contractors to deal with. David Parker suggested that contractors need a simple guide on what and how to work through the process to maximise revenue in a non-time-consuming way. Anjella suggested that the CPW Academies could be used to help contractors with this. A conversation regarding HLP and Quality payments will be discussed later in the meeting.</p> <p><u>Southampton Services</u> – The committee confirmed they will only recommend services where remuneration offered provides a fair return. Committee confirmed working with Solutions4Health or other providers interested in tendering for services was acceptable in principle.</p> <p><u>Gluten Free & IOW Scrutiny Meeting</u> – South East Hants and Fareham & Gosport CCGs also reducing inventory of GF products available. This follows the proposal from IOW CCG to stop the prescribing of GF products. The Committee welcomed the Chief Officers response and arguments against such proposals.</p> <p>The Chief Officer reported on recent debates at two local Councils. There is strong support from both Southampton and IOW Councils for community pharmacy and against the Government funding cuts. Engagement with local MPs continues and the Chief Officer will respond accordingly.</p>	PB
16/03/07	<p>Finance Officer's Report</p> <p>Peter Woodward presented his report to the committee.</p>	
16/11/08	<p>Professional Services Update</p> <p>Richard presented his report to the committee. The services scorecard system is working well. The Portsmouth Concordance 3 service has been amended and remuneration doubled to an annual fee potential of £500. Quarterly payments are maintained, however, there is still no monthly (£30) fee per visit. Blood Born Virus Vaccine service has been amended to £40 NRT – monthly payment instead of quarterly now agreed. Portsmouth County Council has requested the LPCs protocol for RAG rating which will be shared. Richard to update communications and website. Richard to share the RAG process with Clare Rossiter (Dorset LPC).</p> <p><u>TCAM</u> – Live in Dorset and now spreading. Southampton Hospital – now confident to go live in Jan 2017 and would like high percentage of discharge MURs. Dorset has a payment for complete service to Community Pharmacy. No discussion re this in Southampton yet but the Committee would expect a fair return for the work done by contractors. AHSN funded the Dorset pilot. Next step is engagement with contractors in Southampton in Jan 2017.</p> <p>There is a need to engage the Multiple Area Managers on TCAM and a meeting is to be planned for Feb 2017. It was proposed that there would be an academy meeting with South West Hampshire, Southampton, Mid Hampshire and South Eastern Hampshire local academies in late Jan? Richard to discuss with Dorset the specification and funding of their scheme. TCAM to be RAG assessed with services sub-committee and supporting leaflet reviewed.</p> <p>WHaTO-18 – cards appeared without explanation. Richard to refer Sanjay Patel to Pat North (Southampton Local Academy Lead).</p>	<p>RB</p> <p>RB Svs sub- com</p> <p>RB</p>

	<p>Diabetes proposal – West Hampshire CCG. Richard to discuss with DC CPAF-2 information.</p> <p>Richard to explore Manchester LTC package of care.</p>	<p>RB</p> <p>RB</p>
<p>16/11/09</p>	<p>Provider company Structure Update</p> <p>Paul clarified that following the EGM held on the 17th November there were 252 votes cast in favour of the Committees proposal.</p> <p>Paul sought to clarify the terms under which any loan arrangement would be made following a challenge to the Committees decision (taken at the last LPC meeting) by one large contractor. The Committee reconsidered its original proposal to use the loan as an 'off-set' to the Joining Fee for contractors in H&IOW. After a debate about the merits or otherwise of the proposal it was unanimously agreed to NOT use the loan facility in such a way and instead to require contractors wishing to join the Association / Provider Company to pay the appropriate Joining Fee. This would ensure a consistent approach across the four participating LPCs. It was agreed that this needs to be communicated to contractors at the time that Expressions of Interest are invited.</p> <p>There was concern that the LPC were proposing a loan to a value considerably greater than the other partner LPCs. The committee agreed to loan the Provider Company up to a maximum amount of £50k to help the new company become successful and that in doing so it would expect the terms of such a loan arrangement to reflect the potential level of risk to the LPCs funds, and this should be reflected in any contract and the terms for repayment (e.g. The H&IOW LPC loan monies could be paid back in preference to other loans until the remaining sum outstanding was equal amongst the contributing LPCs, at which point they would be paid back at the same rate).</p> <p>No loan arrangement would be put into place without consideration of the terms by the committee.</p> <p>The committee were invited to consider a name for the new Provider Company and to notify the Chief Officer asap.</p>	<p>ALL</p>
<p>16/11/10</p>	<p>LPC Reports</p> <p><u>PSNC Update</u> – there was no update as Gary Warner was not able to be present.</p> <p><u>Market Entry</u> – David Parker circulated his written report to the committee.</p> <p><u>Service Development</u> – The appointment of Ashley Littlewood- Miller to the subcommittee was ratified. It was acknowledged that following the resignation of Marilyn Stapleton as Chair that it was necessary to appoint a new Chair of the subcommittee asap. Members were invited to consider from amongst themselves who would be best placed to take on the role and to notify the LPC Chair of their selection.</p> <p><u>Governance</u> – Nothing to report</p> <p><u>Remuneration</u> – Nothing to report</p>	<p>Svs Sub- Com</p>

16/11/11	<p>AOB</p> <p><u>HLP & Quality Payments</u> – Due to lack of time to discuss in the detail required it was decided that a Task and Finish Group should meet separately to develop the support materials appropriate for contractors across H&IOW. Volunteers for the Task and Finish Group were: Ashley Littlewood-Miller, Debby Crockford, Anjella Coote, Richard Buxton and Marilyn Stapleton. Meeting organised for 9th December at 2pm.</p>	RB
16/11/12	<p>Afternoon Session Preparation</p> <p>Paul explained the planned Agenda for the afternoon Stakeholder Networking session.</p> <p>The formal LPC Meeting closed at 13.30.</p>	
	<p>Dates of Next Meetings</p> <p>Future LPC Meeting dates and venues for 2017:</p> <ul style="list-style-type: none"> • 19th January 2017 – Holiday Inn, Winchester, SO21 1HZ • 23rd March 2017 – Hilton Chilworth, SO16 3RB • 18th May 2017 – Chilworth Manor, SO16 7PT • 13th July 2017 – Holiday Winchester, SO21 1HZ • 21st September 2017 – Hilton Chilworth, SO16 3RB • 23rd November 2017 – Chilworth Manor, SO16 7PT 	