

# Hampshire & Isle of Wight LPC

SUPPORTING LOCAL COMMUNITY PHARMACY

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## MINUTES OF THE MEETING OF THE LOCAL PHARMACEUTICAL COMMITTEE HELD ON 20<sup>th</sup> MARCH, 2014 AT THE LANGSTONE HOTEL, HAYLING ISLAND

**Present:**

H & IoW LPC Members (listed in alphabetical order):

Bill Carcary	LPC Member (AIMp, Day Lewis)
Anjella Coote	LPC Member (CCA, Boots)
Rob Darracott	LPC Member (CCA)
Clare Hoy	LPC Member (CCA, Rowlands)
Mak Johal	LPC Member (Ind)
Karen Maddison	LPC Member (CCA, Boots)
Santokh Sangha	LPC Member (Ind)
Arun Sharma	LPC Member (Ind)
Davinder Virdee	LPC Member (Ind)
Peter Woodward	LPC Finance Officer (CCA, Boots)

LPC Associates and Employees

Sarah Billington	LPC Chief Officer
Felicity Mitchell	Communications Lead, Hampshire & IoW LPC

**Guests:**

Richard Buxton	Boots, Health Development Manager
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**Also Present:**

Liz Holloway	Minutes Secretary
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**14/03/1 Welcome**

In Debby's absence, Anjella welcomed all especially Richard Buxton, Health Development Manager from Boots.  
Rob was absent initially, but arrived later.

**14/03/2 Apologies for Absence**

Were received from  
Debby Crockford, LPC Member (CCA, Rowlands)  
Zulfikar Kermali, LPC Member (CCA, Sainsburys)  
Tracey Sims, LPC Member (CCA, Superdrug) - resigned  
Gary Warner, LPC Member (Ind)  
Artur Pysz, LPC Member (CCA, Rowlands)

**14/03/3 Declarations of Interest**

There were no changes to those already declared.

**14/03/4 Minutes of the Last Meeting 20.11.13**

Were agreed and signed by the Chairman

**14/03/5 Matters Arising from the Minutes and Actions Update  
Sarah's Contract**

This has now been agreed and signed.

**PNA in the Future**

Simon Bryant, from the IoW, has transferred to Hampshire and will lead this work in Hampshire. This LPC will be part of the steering group.

**Local Pharmacy Network**

The area team advertised but did not appoint a pharmacy chair.

**14/03/6 NHS England's Community Pharmacy Call to Action**

All the LPGs took part in this, and three made their own individual submissions as did the LPC.

The highlights were

- There has been a culture shift and to counter that, a major advertising campaign needs to be mounted, nationally.
- We must provide a standardise national service with consistency throughout
- We must be involved from the moment a patient is discharged from hospital, which will ensure patient safety
- Constraints about where MURs can be done means patients cannot access this valuable service if they are in a nursing home or are housebound.
- NMS is excellent, but more conditions need to be included.
- We need access to patient records in order to deliver the best service

1. How can we create a culture where the public in England are aware of and utilise fully the range of services available from their local community pharmacy now and in the future?

- HLPs work really well

2. How can the way we commission services from community pharmacy maximise the potential for community pharmacy to support patients to get more from their medicines?

- MURs, including asthma reviews need to be
  - related to what's dispensed
  - link to QOF (GPs)
  - done in care homes
  - use repeat dispensing where possible. It is underused

3. How can we better integrate community pharmacy services into the patient care pathway?

- Include pharmacy in the hospital discharge procedure
- Introduce nationally a 're-ablement' service as they have on IoW for hospital patients after discharge
- Other health professional need confidence in pharmacy/pharmacists

4. How can the use of a range of technologies increase the safety of dispensing?

- National website to promote patient safety issues

- NHS Net
- Access to patient records, where requirement is to opt out
- Introduction of patient passports
- EPS link to secondary care
- Allow EPS to work both ways – into & out of surgeries/pharmacies

Team development has shown itself to be very important.

Did the area team make a submission? *Sarah will ask.*

ECLIPSE is the system by which GPs access data – can we use it too?

Sarah will put a response on the website, thanking all who participated.

**14/03/7 COPD Screening Project update and workshop**– Fliss Mitchell

Ways of identification of potential clients have been prepared.

Relevant GPs will need to know that their patient has been identified

There is a balance of participating pharmacies across the areas

Thanks to Fliss for all her efforts

**14/03/8 EPS Update**

So'ton CCG is providing their own community pharmacy deployment support

The Area Team have commissioned the CSU to provide community pharmacy deployment support for Hampshire (county).

**14/03/9 LETB – Workforce Development Group and Advisory Board**

The LPC ( Sarah) has been attending Local Education & Training Boards meetings

Rob has attended a local Work Force Development Group meeting – which meet

3 times per year. The next meetings will be on 4<sup>th</sup> July and 23<sup>rd</sup> October. Rob has

offered to continue to represent the LPC at these meetings but others are

welcome to volunteer. *Nominee required at next LPC meeting – agenda item*

Better Care Fund - £3.8 billion has been passed to Local Authorities and it is

important that we are involved in the decision making as to how it will be best

spent. It is to fund the health workforce development. Liz Fiddler (a technician) is

on the local group and she is aware that support staff are very important.

Hampshire are receiving £86 million from this fund – 25% of which is incentive

based. Plans for this money have to be agreed by April 2014 and there are

penalties if this is not done. A further £100 million is available, but will not be

accessible until after the possibility of losing 25% of it has passed.

There is to be a consultation re non-registered professional staff (Pharmacy assistants, dispensing assistants and counter assistants) ie 60% of staff, who will

receive 5% of the resources for their training. Health champion training would qualify. The NHS is not just about doctors, nurses and hospitals.

Dr Partha Kar, an endocrinologist from Portsmouth, is a recommended speaker on how the new commissioning agenda is supposed to work.

**14/01/10 LPC Reports**

**Chief Officers Report**

**Substance Misuse**

The contract has been awarded by the Local Authority to Lloyds to manage, in

order to provide the service those involved are required to have an up to date

DBS. This requirement costs up to £44 and may need to be updated annually for

an additional fee. Rob will raise at a LA group he is involved with.

## Flu Vaccination

Sarah is attending a conference on 1<sup>st</sup> April. She wants to be encouraging pharmacists to be trained to provide vaccinations against other conditions and for wider age groups

## Finance Officer Report – previously circulated

Income is 2% above budget, and expenses are currently below that budgeted, but there is always a flurry of expenses claims at the year end. Jo will contact all LPG leads to remind them to submit their expenses.

A proposed budget for next year had been circulated, requiring no increase in the levy.

He asked whether he should consider opening another, linked, bank account to accommodate the income received for specific projects. This was approved, so he will make enquiries and report back at the next meeting.

## Governance

Nothing to report

## Strategy

This comes to an end as the committee changes. A new one is to be developed. Wessex Academy website has been delayed. The initial one was not appropriate, and the new one is almost ready.

The podcast made at the Think Pharmacy event last year is available on Pharmacy Voice website

## Remuneration

The committee of Davinder, Karen and Debby met. Our costs compared to other LPCs are low. Sarah now has an amended contract and her bonus has been changed. Half will be put into her pension (so will not be a bonus) and the remainder is subject to target achievement. She has earned her bonus this year which will be paid in her April salary. It was unanimously agreed that her salary be increased by 2% this year, the agreed lump sum will be added to her pension in April 2014 with the monthly pension payments for 2014/2015 being increased by 2% in line with the salary uplift.

Jo's hours will remain unchanged at 25/week and she was unanimously awarded a 3% pay increase. She has now taken over all the book-keeping from Peter, for which he is very grateful.

## 14/03/11 Market Entry

The regulations have been amended, which Bill explained, but when Bill asks for comments on an application from committee members, he would appreciate a 'nil' response.

Another person, in addition to Gary, Zulfikar and himself on the market entry sub-committee, would be appreciated.

## 14/03/12 PSNC Update

Negotiations are progressing slowly.

Changes to the terms of service are expected in October

A 4% efficiency saving will be required

An announcement is expected soon about NMS.

## 14/03/13 Any Business from the Morning Requiring Action

Peter is concerned about the minor ailments scheme proposed on IoW. Under the 'Pharmacy First' banner, a payment of £4.50 per consultation plus the drug supplied at quoted cost for each consultation. The service must be done by a pharmacist, who has completed the training for accreditation, and they need to

supply a lot of feedback. Concerns were expressed about it being worthwhile.  
Do we want a national minor ailments service?

Peter felt pharmacists are already competent to provide this advice/treatment and we need to be better recognised as a qualified health professional.

The outcomes of the discussion was that only each individual pharmacies can decide if they wish to be involved in providing this service, on these terms, and if it is recommended that pharmacies don't sign up if they are not prepared to actively deliver the service as this may damage the reputation of community pharmacy as providers.

Portsmouth is raising quality of service generally, via HLP.

In March 2015 Sarah will not be available for a meeting in the third week – it will require being moved, depending on when Easter falls.

Farewell to LPC members leaving. This was the final meeting for the current LPC and Anjella and the LPC thanked Karen Maddison, Mak Johal and Santokh Sangha for their valuable contribution as LPC members over the years and wished them well.

#### **LPC Meeting Dates and Venues**

Thursday	22 <sup>nd</sup> May 2014	Offices above AR Pharmacy, Totton
Thursday	17 <sup>th</sup> July 2014	Grand Harbour Hotel, Southampton
Thursday	25 <sup>th</sup> September 2014	Holiday Inn, Fareham
Thursday	13 <sup>th</sup> November 2014	Dudsbury Golf Club (with Dorset LPC)

LPC meetings start at 9.30 (with coffee available from 9am) and aim to finish by 4.30.