

Pharmacy Quality Scheme 2021/2022

Use this service to complete your 2021/22 Pharmacy Quality Scheme (PQS) declaration.

Extension to complete PQS activity and collate evidence

To help ease the current pressures on community pharmacies, an extension for meeting the requirements of the PQS 2021/22 has been agreed.

Contractors now have from 1 April 2021 until 5 April 2022 to claim payments for the completion of a minimum of 20 completed New Medicine Service (NMS) provisions. This is a gateway criterion where the end date was previously 5 January 2022.

For the other scheme requirements, contractors have until 31 March 2022 to complete the gateway criteria and domains and until 30 June 2022 to collate the evidence to demonstrate compliance, except for the following:

- **PCN Domain** – this requires collaborative work on flu vaccination uptake which must have been completed by 31 December 2021. The focus of the flu vaccinations is usually up to the end of the calendar year, so the deadline for this work has not been extended.
- **Advice on return of unwanted and used inhalers (Respiratory Domain)** – the end of the period during which pharmacy teams should have conversations with patients dispensed an inhaler is still 31 January 2022.

Payment Criteria

To be eligible for a PQS payment, you must achieve all of the following gateway criteria:

- **Advanced Services - New Medicine Service (NMS)**
- **Safety report and demonstrable learnings from CPPE LASA e-learning**
- **Risk review**

You also need to provide information on the following domains:

- **Medicines safety and optimisation**
- **Respiratory**
- **Digital**
- **Primary Care Networks**
- **Prevention**

- **Addressing unwarranted variation in care**
- **Healthy living support**

Gateway criteria

Advanced Services – New Medicine Service (NMS)

Will you have claimed payments for a minimum of 20 NMS (including catch-up NMS) between 1 April 2021 to 5 April 2022?

- Yes
 No

Safety report and demonstrable learnings from CPPE LASA e-learning

By 31 March 2022, will all registered pharmacy professionals working at the pharmacy have satisfactorily completed the CPPE reducing look-alike, sound-alike errors (LASA) e-learning and passed the e-assessment?

- Yes
 No

By 31 March 2022, what will be the total number of registered pharmacy professionals working at the pharmacy who have satisfactorily completed the CPPE reducing look-alike, sound-alike errors (LASA) e-learning and passed the e-assessment?

registered pharmacy professionals

Do you declare that you will have at premises level by 31 March 2022, a new written safety report covering analysis of incidents and incident patterns (taken from an ongoing log), evidence of sharing learning locally and nationally, and actions taken in response to national patient safety alerts, and that this report is available for inspection from the day of the declaration?

(This report should be new since February 2020, when this criterion was last included in PQS, or covering the last two years if not previously claimed.)

- Yes
 No

Do you declare that demonstrable learnings from the CPPE reducing look-alike, sound-alike errors (LASA) e-learning will have been incorporated into the safety report?

- Yes
 No

Risk review

By 31 March 2022, will all registered pharmacy professionals working at the pharmacy have satisfactorily completed the CPPE risk management guide and passed the e-assessment?

- Yes
 No

By 31 March 2022, how many registered pharmacy professionals working at the pharmacy will have satisfactorily completed the CPPE risk management guide and e-assessment?

registered pharmacy professionals

By 31 March 2022, will you have available at premises level a new risk review to include management to minimise the risk of transmission for COVID-19 as a new risk?

Contractors must record demonstrable risk minimisation actions that have been undertaken to mitigate this risk and any subsequent actions identified and demonstrably completed as a result of this reflection.

- Yes
 No

By 31 March 2022, will all registered pharmacy professionals working at the pharmacy have satisfactorily completed the CPPE sepsis e-learning and passed the e-assessment?

- Yes
 No

By 31 March 2022, how many registered pharmacy professionals working at the pharmacy will have satisfactorily completed the CPPE sepsis e-learning and passed the e-assessment?

registered pharmacy professionals

By 31 March 2022, will you have available, at premises level, an updated or new risk review including the risk minimisation actions that the pharmacy team has been taking, and any subsequent actions identified and demonstrably completed as a result of these reflections, for both of the following?

- **The risk of missing red flag symptoms during OTC consultations.**
- **The risk of missing sepsis identification.**

If you declared that you met the Risk management domain in the PQS 2020/21 (Part 2), this only needs to be an update of the previous risk review.

- Yes
 No

Gateway criteria

Check your answers

Check your answers and amend them if required.

Advanced Services – New Medicine Service (NMS)

Claimed payments for a minimum of 20 NMS?	Yes/No	Change
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Safety report and demonstrable learnings from CPPE LASA e-learning

All pharmacy professionals completed CPPE LASA e-learning and assessment?	Yes/No	Change
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How many pharmacy professionals completed CPPE LASA e-learning and assessment	xx	Change
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New written safety report available?	Yes/No	Change
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CPPE LASA e-learning incorporated into safety report?	Yes/No	Change
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Risk review

All pharmacy professionals completed CPPE risk management guide and e-assessment?	Yes/No	Change
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How many pharmacy professionals completed CPPE risk management guide and e-assessment?	xx	Change
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New risk review including management to minimise risk of COVID-19 transmission available?	Yes/No	Change
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All pharmacy professionals completed the CPPE sepsis e-learning and e-assessment?	Yes/No	Change
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How many pharmacy professionals completed CPPE sepsis e-learning and e-assessment	xx	Change
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Updated or new risk review for risk of missing red flag symptoms and missing sepsis identification?	Yes/No	Change
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Summary of gateway criteria

Advanced Services – New Medicine Service (NMS)	Met/ Not met
Safety report and demonstrable learnings from CPPE LASA e-learning	Met/ Not met
Risk review	Met/ Not met

If you do not meet all the gateway criteria you will not qualify for a PQS 2021/22 payment.

Continue

Questions to establish your role

Pharmacy Quality Scheme 2021/2022

Are you in a primary care network (PCN) area?

- Yes
- Yes, but I do not actively engage with the PCN
- No

► What is a PCN?

A PCN consists of a group of general practices working together with a range of local providers to offer improved services for their patients. If this applies to you, you should answer Yes.

You may be in an area with a PCN, but you may have chosen not to engage with it. If this applies to you, you will not claim for the PCN domain and you should choose the 'do not actively engage' option.

You may be in an area where a PCN has been disbanded. If this applies to you, you should answer No.

Is there a Pharmacy PCN Lead in your area?

- Yes
- No

► What is a Pharmacy PCN Lead?

A Pharmacy PCN Lead is an individual appointed or selected by pharmacy contractors aligned to a PCN area. Their role is to build a relationship on behalf of those pharmacy contractors with their local PCN.

They promote collaboration and act as a single channel of communication between the PCN and the pharmacies aligned to the PCN.

If there is not an appointed Pharmacy PCN Lead in your PCN area, you cannot claim for the PCN domains.

Is the Pharmacy PCN Lead based at your pharmacy?

- Yes
- No

► What is a Pharmacy PCN Lead?

A Pharmacy PCN Lead is an individual appointed or selected by pharmacy contractors aligned to a PCN area. Their role is to build a relationship on behalf of those pharmacy contractors with their local PCN.

They promote collaboration and act as a single channel of communication between the PCN and the pharmacies aligned to the PCN.

PCN Lead questions

Pharmacy Quality Scheme 2021/22

Before you start

What is the name of your PCN?

Do you declare that the Pharmacy PCN Lead is based at your pharmacy?

- Yes
 No

Has the Local Pharmaceutical Committee (LPC) in which the PCN lies been notified of this?

- Yes
 No

If answer is No:

It is a requirement for a Pharmacy PCN Lead based at your pharmacy to inform the LPC. If this has not been done, you will not qualify for the PCN domain payment.

Are you sure the LPC has not been informed?

(If the LPC has been informed, leave this as 'No' and change the answer to the previous question).

- Yes
 No

Pharmacy Quality Scheme 2021/2022 - Before you start

Check your answers

Are you in a PCN area?	Yes	Change
Pharmacy PCN Lead is based at your pharmacy?	Yes	Change
PCN name?	Birmingham	Change
Declare that the Pharmacy PCN Lead is based at your pharmacy?	Yes	Change
Notified LPC that Pharmacy PCN Lead is based at your pharmacy?	Yes	Change

PCN non-Lead questions

What is the name of the PCN your pharmacy is aligned to?

What is the name of your Pharmacy PCN Lead?

What is the name of the pharmacy the Pharmacy PCN Lead is based in?

What is the ODS code of the pharmacy the PCN Lead is based in?

Non-PCN Lead questions

Is the appointed Pharmacy Lead for your area based at your pharmacy?

- Yes
- No
- I do not actively engage with the pharmacies in my area for PQS and so I am not claiming for the PCN domain

► What is a Pharmacy Lead?

A Pharmacy Lead is an individual appointed by a group of community pharmacies who do not fall under a local primary care network (PCN). They provide leadership and act as a single channel of communication between their group and their NHS England & NHS Improvement regional team for that area.

Which regional area does the Pharmacy Lead based at your pharmacy represent?

Do you declare that the Pharmacy Lead for your regional area is based at your pharmacy?

- Yes
 No

Non-PCN non-Lead questions

What is the name of the regional area your pharmacy is in?

What is the name of your Pharmacy Lead?

► What is a Pharmacy Lead?

A Pharmacy Lead is an individual appointed by a group of community pharmacies who do not fall under a local primary care network (PCN). They provide leadership and act as a single channel of communication between their group and their NHS England & NHS Improvement regional team for that area.

What is the name of the pharmacy the Pharmacy Lead is based at?

What is the ODS code for the pharmacy the Pharmacy Lead is based at?

Domain 1 - Medicines safety and optimization

High risk medicines - anticoagulation audit

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022, with the date to collate any required evidence extended to 30 June 2022.

By 31 March 2022, will you have implemented the findings and recommendations from the 2017 Specialist Pharmacy Service clinical audit on anticoagulants into your day-to-day practice?

- Yes**
- No**

By 31 March 2022, will the revised audit detailed in the NHS England and NHS Improvement PQS 2021/22 guidance have been completed for your pharmacy?

This should include:

- **notifying the patient's GP where concerns are identified**
 - **sharing your anonymised data with NHS England and NHS Improvement by submitting this data via MYS, or if you have not identified any eligible patients during the audit period, sending an email to the NHSBSA Provider Assurance Team before making your declaration for a PQS payment, as detailed in the guidance**
 - **incorporating any learning from the audit into future practice**
- Yes**
 - No**

If answer is Yes:

What date did you begin, or expect to begin, your audit?

For example, 30 1 2022

<Fields for Day Month Year>

What date did you finish, or expect to finish, your audit?

For example, 30 1 2022

<Fields for Day Month Year>

Check your answers

Implemented findings from clinical audit on anticoagulants?	Yes	Change
Revised audit completed?	Yes/Will complete by extension date/No	Change
(If Yes) Date audit started, or expected to start	dd/mm/yyyy	Change
(If Yes) Date audit finished, or expected to end	dd/mm/yyyy	Change

Domain 2 – Respiratory

Asthma / COPD

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022 and the date to collate any required evidence is extended to 30 June 2022. However, this does not apply to the Return of unwanted and used inhalers section (the requirement to have conversations with patients ended on 31 January 2022 therefore there is no extension for this criterion).

By 31 March 2022, will you have a process in place to refer all children aged 5 to 15 years dispensed inhaler press and breathe pMDI for asthma, to a health care professional for a spacer device, in line with NICE TA38, where appropriate?

- Yes
- No

If answer is Yes:

Between 1 September 2021 and the day of declaration, in line with NICE TA38, how many children aged 5 to 15 have been referred for a spacer device, where appropriate?

Enter 0 (zero) if you have not referred any children.

children

By 31 March 2022, will you have a process in place to refer all patients aged 5 years and above with asthma to a health care professional for a personalised asthma action plan where appropriate?

- Yes
- No

If answer is Yes:

Between 1 September 2021 and the day of declaration, how many patients aged 5 years and above with asthma have been referred for a personalised asthma action plan?

Enter 0 (zero) if you have not referred any patients.

patients

Inhaler technique

As part of the catch-up NMS arrangements, all pharmacists providing inhaler technique checks must have satisfactorily completed the 'CPPE inhaler technique for health professionals: getting it right' e-learning or attended a CPPE face-to-face inhaler technique workshop. They must also have passed the Inhaler technique for health professionals e-assessment.

By 31 March 2022, will all pharmacists providing inhaler technique checks at your pharmacy have completed this e-learning or attended the workshop, and passed the e-assessment?

- Yes
- No

By 31 March 2022, how many pharmacists working at the pharmacy will have satisfactorily completed the 'CPPE inhaler technique for health professionals: getting it right' e-learning and passed the e-assessment?

Enter 0 (zero) if no pharmacists have done this e-learning

pharmacists

By 31 March 2022, how many pharmacists working at the pharmacy will have attended a CPPE face-to-face inhaler technique workshop and passed the Inhaler technique for health professionals e-assessment?

Enter 0 (zero) if no pharmacists have done this workshop

pharmacists

By 31 March 2022, will you have a process in place that will have identified patients with asthma or COPD, who were prescribed a new inhaler for the first time or changed to a new inhaler device between 1 April 2020 to 31 August 2021, but did not have their inhaler technique checked due to the COVID-19 pandemic?

- Yes
- No

Between 1 September 2021 and the day of declaration how many patients, identified as having been prescribed an inhaler for the first time or changed to a new inhaler device between 1 April 2020 and 31 August 2021, were asked if they had an inhaler technique check during that time?

Enter 0 (zero) if no patients were asked if they had an inhaler technique check during that time.

patients

Of those who had not had an inhaler check during that time, how many were offered a catch-up NMS, including an inhaler technique check, by the day of declaration?

Enter 0 (zero) if no patients were offered a catch-up NMS by the day of the declaration.

patients

How many patients were subsequently provided with a catch-up NMS, including an inhaler technique check, either face-to-face or remotely by the day of the declaration?

Enter 0 (zero) if no patients were provided this service.

Face-to-face

Remotely

By the day of the declaration how many of these patients were referred to their prescriber due to issues identified during catch-up NMS?

Enter 0 (zero) if no patients were referred.

patients

Return of unwanted and used inhalers

On the day of the declaration have all patient-facing staff at your pharmacy been trained on the reasons why used, unwanted and expired inhalers should be returned to the pharmacy for safe disposal, and the adverse effects of the environment when inhalers are disposed of in domestic waste?

Include all registered pharmacy professionals, trainee pharmacists, trainee pharmacy technicians, dispensary staff, medicine counter assistants and delivery drivers. You may also have other staff that can be identified as having patient-facing roles.

- Yes**
- No**

On the day of the declaration how many patient-facing staff will have had this training?

staff

On the day of the declaration how many conversations about the safe and environmentally friendly disposal of inhalers have been had with patients (or their carers)?

The pharmacy must be able to evidence that they have spoken (a verbal conversation rather than written communication) with all patients, their carers or representatives, for whom they have dispensed an inhaler between 1 September 2021 to 31 January 2022.

Enter 0 (zero) if no conversations were had.

conversations

Check your answers

Asthma/COPD

Process in place by 31 March 2022 to refer all children aged 5-15 to healthcare professional for spacer device?? Yes/No Change

(If yes)

Number of children 5-15 referred for spacer device to date xx Change

Process in place by 31 March 2022 to refer all patients aged 5 years and above with asthma to a health care professional for personalised action plan? Yes/No Change

(If yes)

Number of patients referred for personalised action plan to date xx Change

Inhaler technique

All pharmacists providing inhaler technique checks successfully completed 'CPPE inhaler technique for health professionals: getting it right' e-learning, or attended a CPPE face-to-face inhaler technique workshop and passed inhaler technique for health professionals e-assessment?

Yes Change

Number of pharmacists successfully completed e-learning and e-assessment xx Change

Number of pharmacists successfully completed workshop and e-assessment xx Change

Process in place by 31 March 2022 to identify patients with asthma or COPD, prescribed new inhaler for first time or changed to new inhaler between 1 April 2020 and 31 August 2021, but did not have inhaler technique checked due to COVID-19 pandemic? Yes Change

Number of patients asked if they had an inhaler technique check xx Change

Number of patients offered a catch-up NMS and inhaler check xx Change

Number of patients provided with a face-to-face catch-up NMS and inhaler check to date xx Change

Number of patients provided with a remote catch-up NMS and inhaler check to date xx Change

Number of patients referred to prescriber due to issues identified xx Change

Return of unwanted and used inhalers

All patient-facing staff have had training on safe and environmentally friendly inhaler disposal?	Yes	Change
Number of patient-facing staff that had training	xx	Change
Number of conversations held regarding safe disposal of inhalers to date	xx	Change

Domain 3 – Digital

Remote consultation skills

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022, with the date to collate any required evidence extended to 30 June 2022.

By 31 March 2022, will all registered pharmacy professionals working at the pharmacy have satisfactorily completed the CPPE remote consultation skills e-learning?

- Yes
- No

By 31 March 2022, how many registered pharmacy professionals working at the pharmacy will have satisfactorily completed the CPPE remote consultation skills e-learning?

registered pharmacy professionals

Check your answers

All registered pharmacy professionals successfully completed CPPE remote consultation skills e-learning? Yes Change

Number of pharmacy professionals successfully completed e-learning xx Change

Domain 4 - Primary Care Networks

Influenza vaccination programme

PCN Lead journey

To increase the uptake of flu vaccination to patients aged 65 and over, and to drive quality improvement in service delivery, Pharmacy PCN Leads should engage with community pharmacies in the PCN and the PCN Clinical Director.

Did the Pharmacy PCN Lead engage with all the community pharmacies in the PCN who wanted to be involved to agree how they would collaborate with each other and discuss how they would collaborate with general practice colleagues by 31 December 2021? (All communications between the contractor and Pharmacy PCN Leads must have been completed by 31 December 2021.)

- Yes
- No

Did the Pharmacy PCN Lead engage with the PCN Clinical Director to agree how community pharmacies in the PCN will collaborate with general practices to increase the uptake of flu vaccinations to patients aged 65 and over?

- Yes
- No

How many eligible people has your pharmacy vaccinated under the community pharmacy seasonal influenza vaccination advanced service between 1 September 2021 and 31 January 2022?

You need to have administered 30 or more vaccinations to qualify for this criterion. (If your pharmacy does not provide a flu vaccination service, key in 0 (zero) patients. You will only be entitled to claim the points related to the PCN leadership for this domain, not the points for contributing to the increase in uptake of flu vaccinations.)

people

Tell us which pharmacies engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over. (This means they engaged in the process and vaccinated patients)

Enter one ODS code at a time. We will give you the option to add more if needed.

These are the pharmacies you've said engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over.

ODS code	Pharmacy	
FAAAA	Generic Pharmacy 123 random street some place	Change

Do you want to add another pharmacy?

Yes

No

Loops to previous question until list complete:

These are the pharmacies you've said engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over.

ODS code	Pharmacy	
FAAAA	Generic Pharmacy 123 random street some place	Change
FBBBB	A different Generic Pharmacy on a different street some other place	Change

Do you want to add another pharmacy?

Yes

No

Check your answers

Engaged with pharmacies in PCN wishing to take part?	Yes	Change
Engaged with PCN Clinical Director to increase vaccination uptake?	Yes	Change
How many eligible people vaccinated?	20	Change
ODS codes of those that engaged	FAAAA FBBBB	Change

PCN non-Lead journey

Can you confirm that by 31 December 2021 you engaged with the Pharmacy PCN Lead and agreed, through the provision of flu vaccinations, to be involved in increasing the uptake of flu vaccinations to patients aged 65 and over? (All communications between the contractor and the Pharmacy PCN Lead had to be completed by 31 December 2021.)

- Yes
 No

How many eligible people has the pharmacy vaccinated under the community pharmacy seasonal influenza vaccination advanced service between 1 September 2021 and 31 January 2022?

You need to have administered 30 or more vaccinations to meet this requirement.
(If your pharmacy has not provided any flu vaccinations, key in 0 (zero) patients)

people

Check your answers

Engaged with PCN Lead?	Yes	Change
How many eligible people vaccinated?	20	Change

Non-PCN Lead journey

Following agreement with your NHS England & NHS Improvement regional team, did the non-PCN Lead engage with the other pharmacies in your area to increase the uptake of flu vaccinations to patients aged 65 and over by 31 December 2021? (All communications between the contractor and Pharmacy PCN Leads must have been completed by 31 December 2021.)

- Yes
 No

How many eligible people has your pharmacy vaccinated under the community pharmacy seasonal influenza vaccination advanced service between 1 September 2021 and 31 January 2022?

You need to have administered 30 or more vaccinations to qualify for the vaccinations payment.
(If your pharmacy does not provide a flu vaccination service, key in 0 (zero) patients. You will only be entitled to claim the points related to the PCN leadership for this domain, not the points for contributing to the increase in uptake of flu vaccinations.)

patients

Tell us which pharmacies engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over. (This means they engaged in the process and delivered vaccinations)

Enter one ODS code at a time. We will give you the option to add more if needed.

These are the pharmacies you've said engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over.

ODS code	Pharmacy	
FAAAA	Generic Pharmacy 123 random street some place	Change

Do you want to add another pharmacy?

- Yes
 No

Loops to previous question until list complete:

These are the pharmacies you've said engaged in the process for increasing the uptake of flu vaccination to patients aged 65 and over.

ODS code	Pharmacy	
FAAAA	Generic Pharmacy 123 random street some place	Change
FBBBB	A different Generic Pharmacy on a different street some other place	Change

Do you want to add another pharmacy?

- Yes
 No

Check your answers

Engaged with pharmacies wishing to take part?	Yes	Change
How many eligible people vaccinated?	15	Change
ODS codes of those that engaged	FAAAA	FBBBB Change

Non-PCN non-Lead journey

On the day of the declaration can you demonstrate that after advanced agreement with NHS England and NHS Improvement and your LPC, you have contributed to flu vaccination of patients aged 65 and over, alongside other pharmacies in your area?

- Yes
- No

Can you confirm that you have engaged with the Pharmacy Lead and agreed to be involved in increasing the uptake of flu vaccinations to patients aged 65 and over by the provision of flu vaccinations?

- Yes
- No

How many eligible people has the pharmacy vaccinated under the community pharmacy seasonal influenza vaccination advanced service between 1 September 2021 and 31 January 2022?

You need to have administered 30 or more vaccinations to meet this requirement.
(If your pharmacy has not provided any flu vaccinations, key in 0 (zero) patients)

patients

Check your answers

Contributed to regional vaccination plan?	Yes	Change
Engaged with Pharmacy Lead to increase vaccination uptake?	Yes	Change
How many eligible people vaccinated?	20	Change

Domain 5 – Prevention

Infection prevention and control and review of antimicrobial stewardship practice using the target antibiotic checklist

All contractors

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022, with the date to collate any required evidence extended to 30 June 2022.

Can you confirm that by 31 March 2022, you will have completed the target antibiotic checklist review?

- Yes**
- No**

If the answer is No, the contractor does not meet the domain requirements and does not answer any other questions in this domain.

What date did you begin, or expect to begin, your review?

For example, 30 3 2021

<Fields for Day Month Year>

What date did you finish, or do you expect to finish, your review?

For example, 30 3 2021

<Fields for Day Month Year>

With regards to the target antibiotic checklist review, will the patient's GP have been notified where concerns were identified?

- Yes**
- No**
- There were no concerns identified**

Can you confirm that by 31 March 2022, you will have shared your anonymised checklist data with PHE?

- Yes**
- No**
- The pharmacy has not identified any eligible patients during the audit period and a confirmation email has been sent to the NHSBSA Provider Assurance team, as detailed in the NHS England and NHS Improvement PQS guidance**

Did you declare as having met the Infection prevention & control and antimicrobial stewardship domain for the 2020/21 PQS Part 2?

- Yes
- No

If answer is Yes contractor just needs to answer the following question to complete the domain:

Can you confirm that by 31 March 2022, you will have reviewed and updated your existing AMS action plan at premises level and have implemented changes to further promote AMS in your day-to-day practice?

- Yes
- No

If answer is No contractor needs to complete the remaining questions in the domain:

By 31 March 2022, will all non-registered pharmacy staff working at your pharmacy have satisfactorily completed the HEE infection prevention and control Level 1 e-learning and assessment?

Non-registered pharmacy staff are all trainee pharmacists, trainee pharmacy technicians, dispensary staff, medicine counter assistants and delivery drivers.

- Yes
- No

By 31 March 2022, how many non-registered pharmacy staff working at the pharmacy will have satisfactorily completed the HEE infection prevention and control Level 1 e-learning and assessment?

non-registered pharmacy staff

By 31 March 2022, will all registered pharmacy professionals working at your pharmacy have satisfactorily completed the HEE infection prevention and control Level 2 e-learning and assessment?

- Yes
- No

By 31 March 2022, how many registered pharmacy professionals will have satisfactorily completed the HEE infection prevention and control Level 2 e-learning and assessment?

registered pharmacy professionals

By 31 March 2022, will all patient-facing pharmacy staff working at the pharmacy that provide advice on medicines or healthcare have satisfactorily completed the PHE Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment?

Include all registered pharmacy professionals, trainee pharmacists, trainee pharmacy technicians, dispensary staff, medicine counter assistants and delivery drivers. You may also have other staff that can be identified as having patient-facing roles.

- Yes
- No

By 31 March 2022, how many patient-facing pharmacy staff working at the pharmacy that provide advice on medicines or healthcare will have satisfactorily completed the PHE Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment?

Include all registered pharmacy professionals, trainee pharmacists, trainee pharmacy technicians, dispensary staff and medicine counter assistants. You may also have other staff that can be identified as having patient-facing roles.

patient-facing pharmacy staff that provide advice on medicines or healthcare

Do you confirm that by 31 March 2022, you will have completed, at premises level, an antimicrobial stewardship (AMS) action plan for the pharmacy, and will have implemented changes to further promote AMS in your day-to-day practice?

- Yes
- No

By 31 March 2022, will all patient-facing staff that provide health advice have become Antibiotic Guardians and have an awareness of the local antibiotic formulary?

Include all registered pharmacy professionals, trainee pharmacists, trainee pharmacy technicians, dispensary staff and medicine counter assistants. You may also have other staff that can be identified as having patient-facing roles.

- Yes
- No

By 31 March 2022, how many patient-facing staff that provide health advice will have become Antibiotic Guardians and have an awareness of the local antibiotic formulary?

patient-facing staff

Check your answers

Completed target antibiotic checklist review?	Yes	Change
(If Yes) Date review started/expected to start	dd/mm/yyyy	Change
(If Yes) Date review finished/expected to finish	dd/mm/yyyy	Change
Patient's GP notified where concerns identified?	Yes	Change
Shared anonymised checklist data with PHE?	Yes/No/No eligible patients identified, NHSBSA notified	Change
Met Infection prevention & control and antimicrobial stewardship domain for 2020/21 PQS Part 2?	Yes	Change

(If yes) Reviewed and updated existing AMS action plan at premises level and implemented changes to promote AMS day-to-day practice? Yes Change

(If no) All non-registered pharmacy staff successfully completed HEE infection prevention and control Level 1 e-learning and assessment? Yes Change

Number of non-registered pharmacy staff successfully completed HEE infection prevention and control Level 1 e-learning and assessment xx Change

All registered pharmacy professionals successfully completed the HEE infection prevention and control Level 2 e-learning and assessment? Yes Change

Number of registered pharmacy professionals successfully completed HEE infection prevention and control Level 2 e-learning and assessment xx Change

All patient-facing pharmacy staff successfully completed PHE Antimicrobial Stewardship for Community Pharmacy e-learning and assessment? Yes Change

Number of patient-facing pharmacy staff have successfully completed PHE Antimicrobial Stewardship for Community Pharmacy e-learning and assessment xx Change

Completed premises level AMS action plan and implemented changes to promote AMS in day-to-day practice? Yes Change

All patient-facing staff providing health advice now Antibiotic Guardians and have an awareness of the local antibiotic formulary? Yes Change

Number of patient-facing staff providing health advice now Antibiotic Guardians and have an awareness of the local antibiotic formulary xx Change

Domain 6 - Addressing unwarranted variation in care

Health inequalities

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022, with the date to collate any required evidence extended to 30 June 2022.

By 31 March 2022, will all registered pharmacy professionals working at your pharmacy have satisfactorily completed the CPPE health inequalities e-learning and passed the e-assessment?

- Yes
- No

By 31 March 2022, how many registered pharmacy professionals will have satisfactorily completed the CPPE health inequalities e-learning and passed the e-assessment?

registered pharmacy professionals

By 31 March 2022, do you confirm that you will have available, at premises level, an action plan detailing how the pharmacy team will promote COVID-19 vaccinations?

This should focus particularly on BAME and low uptake communities, incorporating myth busting methods as part of efforts to tackle lower levels of COVID-19 vaccination uptake and to support these patients.

- Yes
- No

Check your answers

All registered pharmacy professionals successfully completed CPPE health inequalities e-learning and e-assessment?	Yes	Change
Number of registered pharmacy professionals successfully completed training	xx	Change
Premises level action plan promoting COVID-19 vaccinations available?	Yes	Change

Domain 7 - Healthy living support

Weight management

Extension to complete activity and collate evidence

The date to complete PQS activity for this domain has been extended to 31 March 2022, with the date to collate any required evidence extended to 30 June 2022.

By 31 March 2022, will all non-registered patient-facing pharmacy staff working at the pharmacy who provide health advice have completed the PHE All Our Health bitesize training and assessments on Adult Obesity and Childhood Obesity?

Include trainee pharmacists, trainee pharmacy technicians, dispensary staff and medicine counter assistants.

- Yes
- No

By 31 March 2022, how many non-registered patient-facing pharmacy staff working at the pharmacy who provide health advice will have completed the PHE All Our Health bitesize training and assessments on Adult Obesity and Childhood Obesity?

staff

By 31 March 2022, will all registered pharmacy professionals working at the pharmacy have satisfactorily completed section one and three of the CPPE weight management for adults: understanding the management of obesity e-learning and e-assessment?

- Yes
- No

By 31 March 2022, how many registered pharmacy professionals working at the pharmacy will have satisfactorily completed section one and three of the CPPE weight management for adults: understanding the management of obesity e-learning and e-assessment?

registered pharmacy professionals

By 31 March 2022, will you be able to confirm that you have available, at premises level, a new or updated (for 2021/22) weight management action plan on how to assist a person who would like support with their weight, with demonstrable evidence of completion?

- Yes
- No

By the day of declaration how many patients have had their BMI calculated and waist circumference measured, including having an explanation of the definition of BMI and the potential health impact of each?

Enter 0 (zero) if you have not measured any patients

patients

By the day of the declaration how many patients have been referred to Local Authority funded tier 2 weight management services?

Enter 0 (zero) if you have not referred any patients

patients

By the day of the declaration how many patients have been referred to the NHS Digital Weight Management Programme for those with hypertension or diabetes?

Enter 0 (zero) if you have not referred any patients

patients

If no referrals have been made to Local Authority funded tier 2 weight management services or the NHS Digital Weight Management Programme for those with hypertension or diabetes by the day of declaration, do you wish to claim for the referral payment as you intend to make at least one referral by 31 March 2022?

(Evidence of a referral will need to be available for Post Payment Verification by the 30 June 2022. If this evidence is not provided on request, then this payment will be recovered by the NHSBSA.)

- Yes**
- No**
- Not applicable, I have already referred patients**

Check your answers

All non-registered patient-facing pharmacy staff providing health advice successfully completed PHE All Our Health training and assessments on Adult Obesity and Childhood Obesity? Yes Change

Number of non-registered patient-facing pharmacy staff providing health advice successfully completed PHE All Our Health training and assessments on Adult Obesity and Childhood Obesity xx Change

All registered pharmacy professionals working at the pharmacy successfully completed section one and three of 'CPPE weight management for adults: understanding the management of obesity' training? Yes Change

Number of registered pharmacy professionals successfully completed section one and three of 'CPPE weight management for adults: understanding the management of obesity' training xx Change

New or updated premises level weight management action plan on how to assist a person who would like support with their weight available? Yes Change

Number of patients who had BMI calculated and waist circumference measured xx Change

Number of patients referred to Local Authority funded tier 2 weight management services xx Change

Number of patients referred to NHS Digital Weight Management Programme for those with hypertension or diabetes xx Change

Where no referrals made to date, claim for referral payment made?
Yes/No/Not applicable Change

Declaration page

Pharmacy Quality Scheme 2021/2022

Declaration

You are claiming a payment in line with the Pharmacy Quality Scheme. You will be paid based on the domains you've declared that you have or will have met by 31 March 2022.

NHSBSA will perform pre and post-payment verification on behalf of NHS England and NHS Improvement.

If we cannot verify that you've met the criteria using pre-payment verification, we'll adjust your PQS payment accordingly.

If we cannot verify that you've met the criteria using post-payment verification, we'll take steps to recover any overpayments.

Warning Once you have submitted your declaration you can no longer make any changes to it.

Declaration

I am claiming payment in accordance with the terms of the Pharmacy Quality Scheme, as set out in the Drug Tariff.

I declare that the information in this submission form is correct and complete and that I will have the evidence to support it by 30 June 2022.

First Name

Surname

A confirmation email will be sent to joe.bloggs@nhs.net.

If you would like a copy sent to another email address, enter it below.

Email address (optional)

I agree and accept this declaration.

Submit